



Delivering the big picture

Healthcare, social care and education

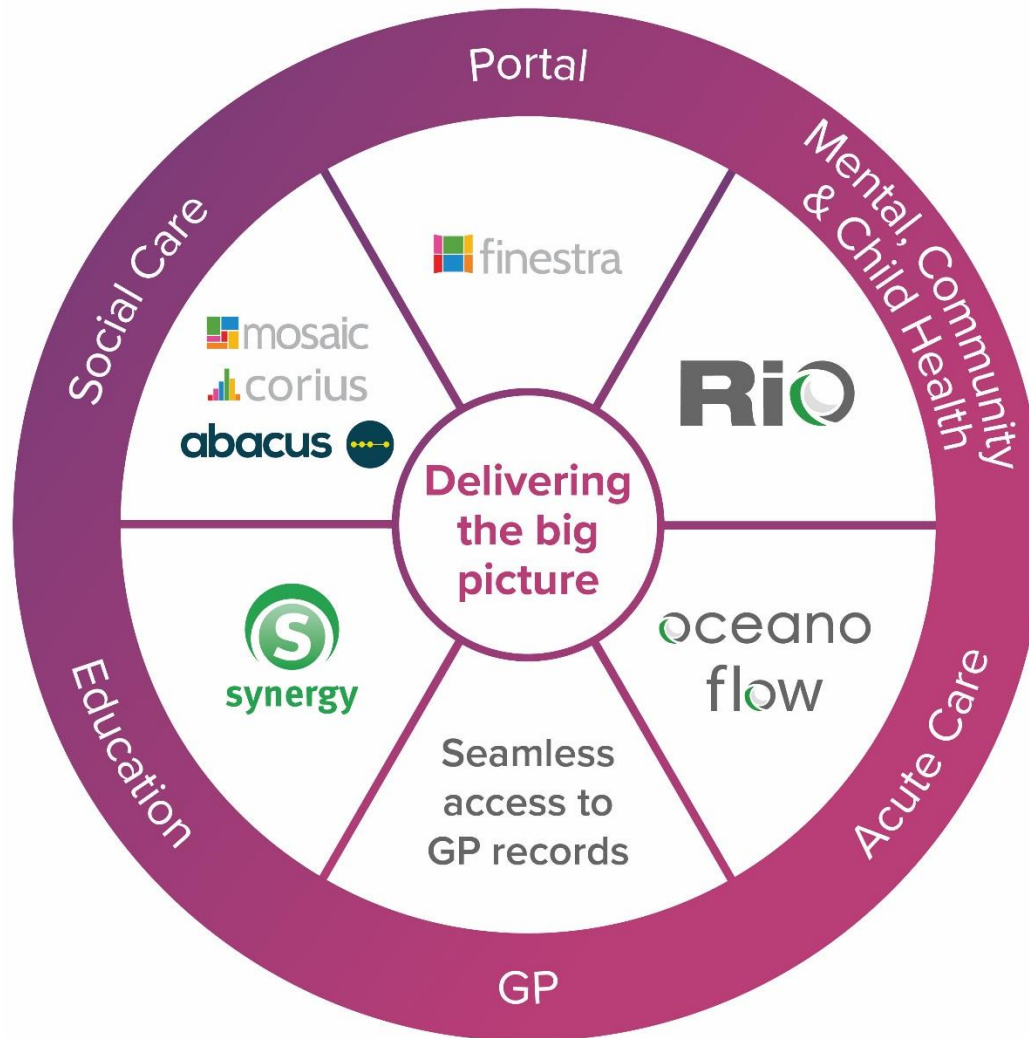
Andy Hall, Servelec HSC

Our focus



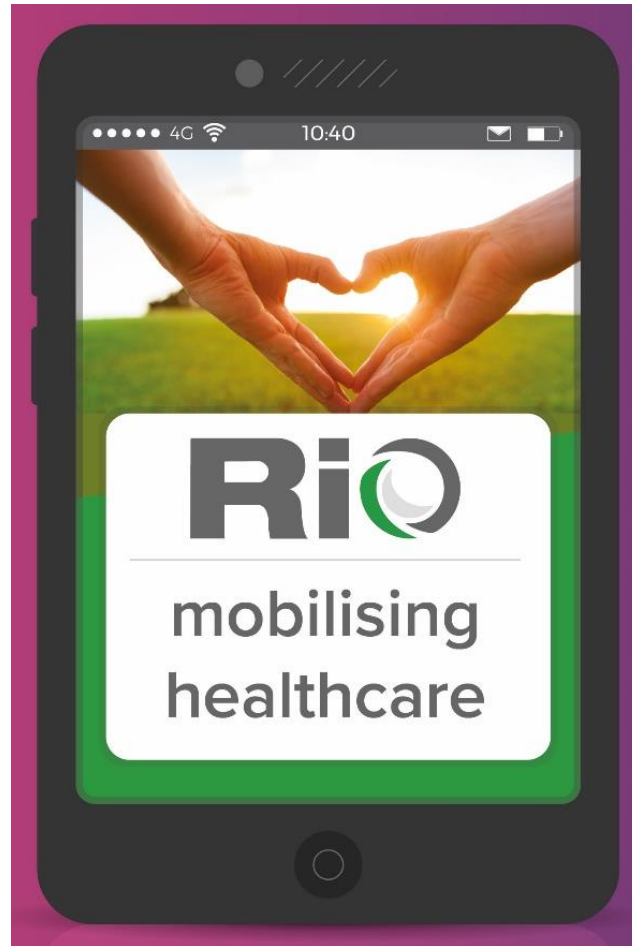
The big picture across
health, social care
and education

Our product solutions



Mobile, mobile, mobile

Providing information at the point of care



Our approach

Sharing information, improving care



Our market-leading solutions are designed to support health and social care professionals in the delivery of integrated care.



A single view of the person/family they are caring for



Better quality data to support better decision making



A smarter way of working and more efficiently

Our integrated offering



Delivers costs
benefits



Increases
productivity



Delivers time
savings



Improves access
to information



Supports decision making &
timely interventions

We work with NHS and local authorities all over the UK and expanding into Ireland!

Mental Health (UK
market-leader)

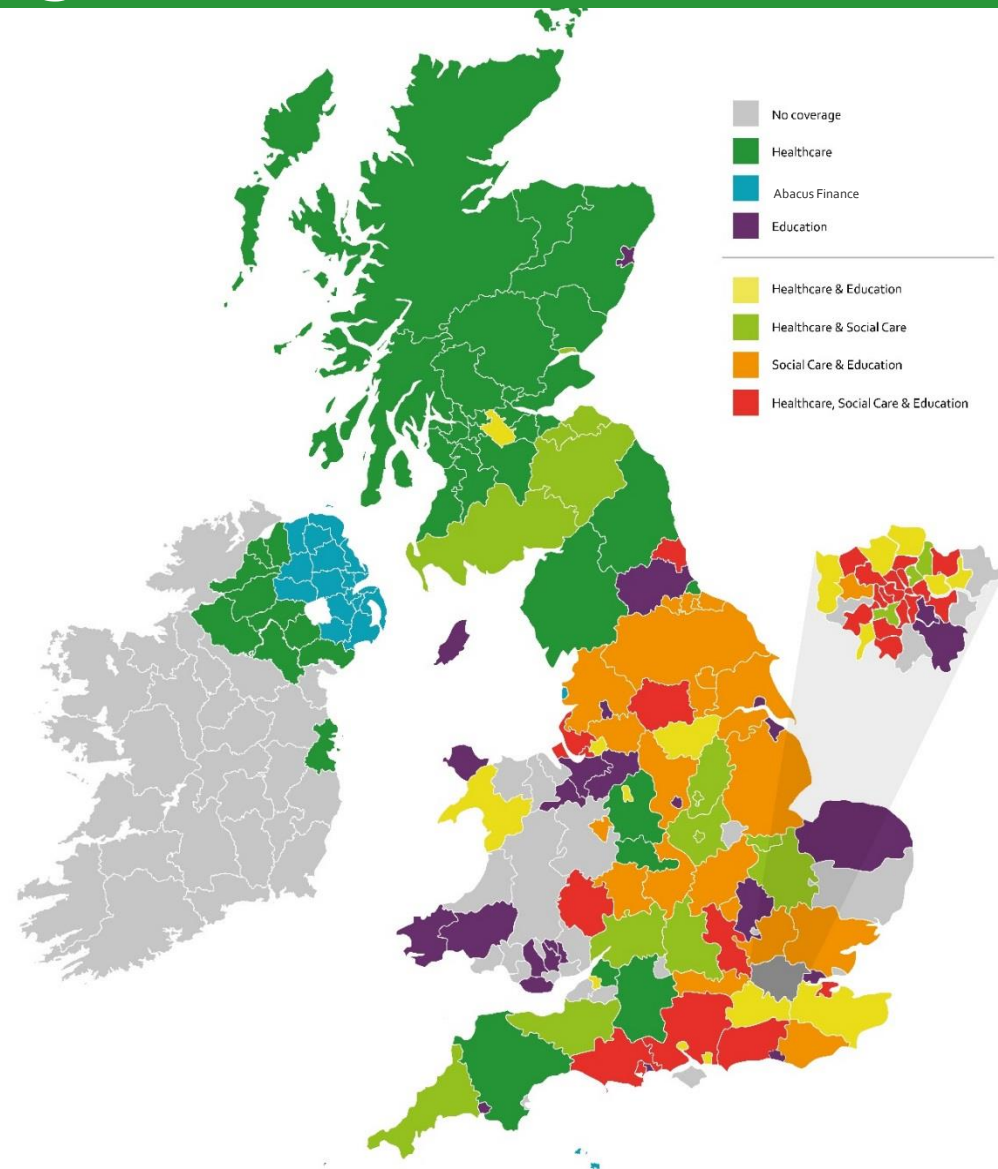
Community Health

Child Health

Social Care

Education/Early Years

Acute Care



RiO flow

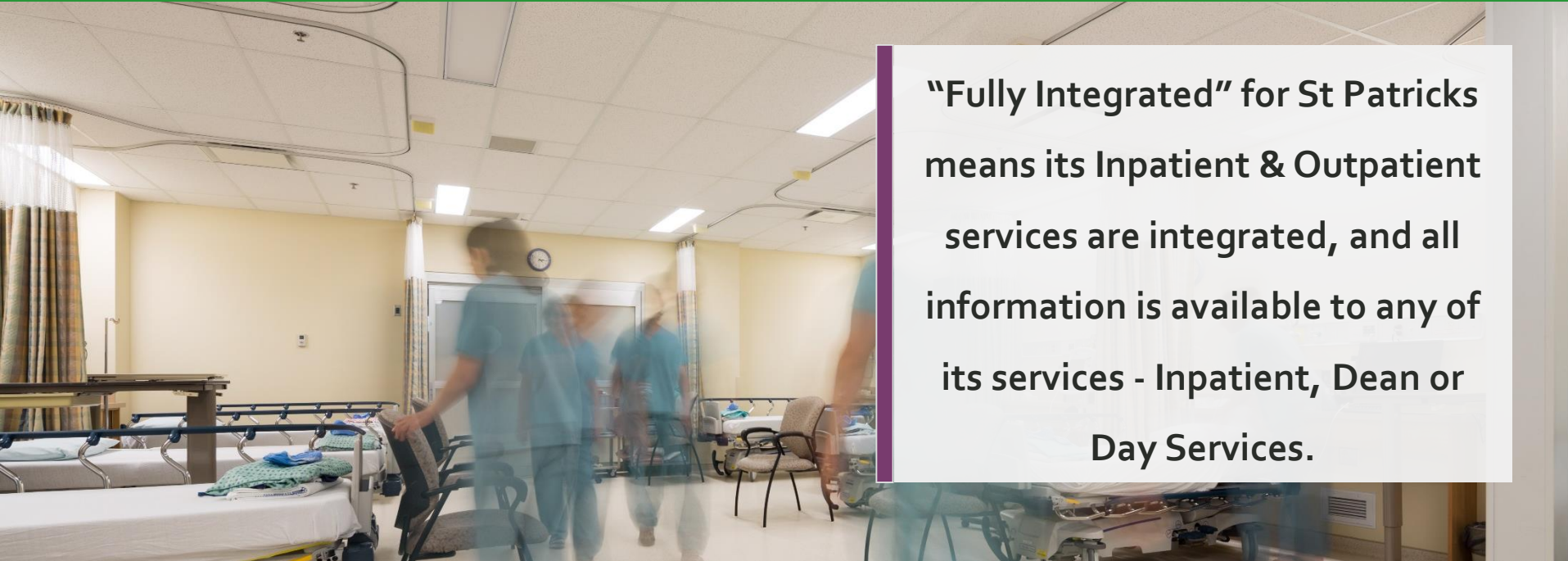
Here are just some of our customers





St Patrick's
Mental Health Services
Empowering recovery

Delivering the first fully integrated mental health record



“Fully Integrated” for St Patricks means its Inpatient & Outpatient services are integrated, and all information is available to any of its services - Inpatient, Dean or Day Services.

3 phases of training and sandpit

Pre-EHR

- Some staff may never have used PCs as part of their job
- These staff will be supported with training before the EHR
- Training Needs Analysis quantified numbers

EHR

- Around 600 staff to be trained
- Classroom-based with hands-on experience

Post-EHR

- Initial support - on the floor
- Ongoing support
- Refresher training
- Training for new staff
- Online videos, crib sheets, manuals



**ST. VINCENT'S
UNIVERSITY HOSPITAL**
Elm Park

Delivering safe and efficient bed management

**Using Flow has helped to
provide pertinent up to date
bed data**

**Real-time live bed status to
assist in the management of
critical admissions**

Benefits and outcomes



- Significant improvement to Patient Experience Time, compliance with HSE and special delivery unit targets for patients on trolleys in ED
- Streamlined planning care and interventions
- Minimised risk of infection spread due to infection status displayed prominently



Improved communications and patient safety through indicators on electronic whiteboards



- More effective discharge planning and improvement of ward rounds and navigational hub meetings
- ED wait times reduced - bed availability now shown and patients can be transferred to a 'discharge' lounge to free up beds
- Recording of Predicted Discharge dates has reached 98%

Thank you for listening

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www.servelechsc.com

If you would like further information about our product solutions, please contact us at info@servelechsc.com